

Service fees bexio AG

This List of fees for additional services forms part of the contract(s) in accordance with the relevant applicable General Terms and Conditions and replaces all previous versions.

The costs are excluding VAT.

bexio Office / bexio Cockpit

Explanation	Amount
Data extraction from bexio Office	CHF 150.- / h
Database Restore	CHF 400.-

Set-up services

Explanation	Amount
Reverse charge for services not used	CHF 150.- / service* <i>*Settlement four weeks after date of purchase; See Service T&Cs.</i>

bexio Academy

Explanation	Amount
Cancellations of booked webinars	<p>Free of charge up to 24 hours before the webinar.</p> <p>After this time, the webinar price minus the discount offered will be charged in full.*</p> <p><i>*See Academy T&Cs.</i></p>

Further service fees

Explanation	Amount
Request for information under the FADP in the event of disproportionate effort	a maximum of CHF 300.-
Editing requests from the court / public prosecutor's office (active accounts)	CHF 500.- per case
Editing requests from the court / public prosecutor's office (deleted accounts)	CHF 200.- / h

Fees for late payment

Explanation	Amount
Payment reminder (1st reminder) by e-mail	for free

Fees for late payment

Explanation	Amount
2nd and every further reminder	CHF 30.-
Suspension fees (e.g. after blocking due to late payment)	CHF 45.-
Installment payment fees per installment / partial payment	CHF 5.-

Debt collection

The expenses incurred after the claim has been handed over to the collection service provider are subject to reimbursement and depend on the amount of the claim.

Amount of claim	Processing fee
CHF 1.- to 50.-	CHF 60.-
CHF 51.- to 150.-	CHF 100.-
CHF 151.- to 300.-	CHF 125.-
CHF 301.- to 500.-	CHF 190.-
CHF 501.- to 1'000.-	CHF 260.-

Amount of claim	Processing fee
CHF 1'001.- to 2'000.-	CHF 350.-
CHF 2'001.- to 4'000.-	CHF 530.-
CHF 4'001.- to 8'000.-	CHF 900.-
CHF 8'001.- to 16'000.-	CHF 1'330.-
CHF 16'001.- to 32'000.-	CHF 2'000.-
CHF 32'001.- to 50'000.-	CHF 2'600.-
>CHF 50'000.-	5.5 % of the receivable

After judgment or contract

Costs incurred as a result of a legally binding judgment or a new contract.

Official third-party costs

External costs incurred in the debt collection (e.g. address information, collection costs, etc.).

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